

LAW PERSONNEL INVOLVED IN YOUR MOTOR ACCIDENT CLAIM



POLICE

In some cases, police will attend the scene to document your accident.

LAWYER/ SOLICITOR

Lawyers/solicitors will assist with your claim and any disputes that may arise.



CLAIMS MGR

The insurance claims manager processes your claim on behalf of your insurance.

MEDICO-LEGAL DOCTOR

A medico-legal doctor may be required to assess your injuries and advise on your treatment and care needs.



ACCIDENT ASSESSOR

If you dispute an insurer's decision, an assessor may be required to advise on vehicle damage as part of the dispute resolution service.

JUDGE

If your motor accident claim ends up in court, a judge will preside over your case.

